

RYAN C. ROSSI

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## PROFESSIONAL SUMMARY

CompTIA-certified IT professional with a B.S. in Cybersecurity and a strong foundation in network infrastructure and system hardening. Transitioning from a successful 14-year career in healthcare operations, bringing a unique blend of technical acumen and professional maturity. Proven track record of working in highly regulated (HIPAA), high-pressure environments requiring strict adherence to data privacy standards. Self-motivated problem solver with extensive experience training users, managing complex workflows, and de-escalating critical issues.

## TECHNICAL SKILLS

- ❖ Core Infrastructure: Windows 10/11, Active Directory, Group Policy (GPO), Office 365, SharePoint Online.
- ❖ Networking & Transport: DNS, DHCP, TCP/IP, SSL/TLS, HTTP/HTTPS, VPN, SSH, FTP.
- ❖ Security Tools: Wireshark, Nmap, Firewall Configuration, OS Hardening, Vulnerability Assessment.
- ❖ Virtualization: Hyper-V, VirtualBox, Linux Foundations.
- ❖ Soft Skills: User Training, Technical Documentation, Process Improvement, Cross-functional Communication.

## CERTIFICATIONS & AWARDS

- ❖ CompTIA Security+ (2023) • CompTIA Network+ (2023) • CompTIA A+ (2023)
- ❖ CompTIA CySA+ (Cybersecurity Analyst) (2025)
- ❖ CompTIA PenTest+ (2025)
- ❖ ISC<sup>2</sup> SSCP (Systems Security Certified Practitioner) (2024)
- ❖ Axelos ITIL Foundations (2024) • CompTIA Project+ (2024)
- ❖ WGU Excellence Awards: Legal Issues in InfoSec & Managing Information Security

## TECHNICAL PROJECTS & SECURITY LABS (2023–2025)

- Academic and self-directed labs simulating enterprise environments, focusing on the protection of computing environments.
- Enterprise Network Configuration: Built and managed virtual environments using Hyper-V; configured Active Directory users, groups, and permissions to simulate corporate onboarding processes.
- Vulnerability Assessment & Traffic Analysis: Utilized Wireshark and Nmap to analyze network traffic patterns and identify potential security vulnerabilities, aligning with industry standards for application transport security.
- System Hardening: Performed OS hardening on Windows and Linux systems, implementing firewall rules and access controls to secure sensitive data.
- Troubleshooting Simulation: Resolved simulated hardware and software conflicts within Windows ecosystems, documenting root causes and solutions.

## PROFESSIONAL EXPERIENCE

- ❖ Hartford Hospital Rehab Network | Connecticut Physical Therapist Assistant | 2011–2025  
Managed clinical operations and patient care in a high-volume, highly regulated environment. Acted as a technical liaison for staff adoption of new technologies.
- ❖ Operational Security & Compliance: Maintained strict adherence to HIPAA regulations, ensuring the protection of sensitive personal data (PII/PHI) across multiple facility locations—directly transferable to financial services regulatory compliance.
- ❖ Technology Adoption & Training: Served as the "Power User" for the department; trained multidisciplinary teams on new assessment software, tablets, and motion-analysis hardware, significantly reducing user error and downtime.
- ❖ Process Improvement: Developed new documentation protocols and assessment tools that were adopted across multiple sites, improving workflow efficiency and data accuracy.

- ❖ Crisis Management & Support: Demonstrated ability to remain calm and decisive in high-pressure medical situations, effectively managing stressed "users" (patients and families) with empathy and professionalism.
- ❖ Workflow Optimization: Led initiatives to standardize equipment configuration and maintenance schedules, ensuring 100% operational readiness for daily clinical needs.

(Prior roles merged for clarity: 2008–2011)

- Performed frontline troubleshooting for clinical hardware, including motion-analysis devices and mobile workstations.
- Managed equipment tracking, labeling, and lifecycle replacement coordination.

## EDUCATION

Western Governors University B.S. Cybersecurity & Information Assurance (2025)

Springfield Technical Community College A.S. Physical Therapist Assistant (2011)

Eastern Connecticut State University B.S. Sport & Leisure Management (2009)

## COMMUNITY INVOLVEMENT

Volunteer: Regional health and race events (2015–Present).

Presenter: Delivered educational presentations at universities , community organizations and internal teams.